

A SYNERGISTIC DIRECTORY-BASED INFORMATION MANAGEMENT SYSTEM
AND METHOD OF USING

5 Abstract of the Disclosure

Centralized, directory services (20) are provided to maintain employee information accessed by systems of record (12,14,16 and 18). An automated information management
10 system (10) utilizes directory services (20) to synchronize employee data with systems of record (12, 14, 16 and 18), substantially reducing the manual labor associated with data synchronization. An additional feature of information management system (10) provides an automatic process for
15 employee services generation (FIG. 4) and employee service charge verification (FIG. 3). A wireless communication system (100) to directory services (20) allows access to directory (46) from a two-way paging device via.

20